

Enhance performance with YouGuideltSM

BUILT SMART TO GET THINGS DONE

It's still your voice – delivered easier than ever and with powerful efficiency. See how our technology can help you meet your goals.

SEAMLESS SERVICE

We integrate with your systems to deliver seamless, accurate customer care and sales support. Call recordings verify incoming orders.

SMART REPORTING

Reports are tailored to your needs, giving you weekly, monthly or up to the minute results for each campaign.

OUR CLIENTS RAVE...

"We found terrific cost savings and our close rate improved when we implemented YouGuidelt as a call qualifying tool. People got the info they needed faster and we didn't waste time chasing non-viable leads."

Michael T, Realtor



YouGuidelt adds efficiency to every call.

Take advantage of today's advanced technology with Superior's YouGuidelt suite of enhanced contact handling services. Provide easy on-demand access for customers and prospects to order your services, find answers, pay by phone, complete surveys, hear important messages, and more.

We store and manage your recordings and expertly route calls appropriately, making even the most complex transactions simple for your callers. Use YouGuidelt as a fully automated program, or augment any live operator program. YouGuidelt gives you the power to direct calls more efficiently and optimize every contact.

With Superior's next generation systems and experienced team behind you, you can easily execute more flexible, productive and cost-effective contact programs. Automating your customer interactions is just one smart way we can help you improve service levels and optimize results.

OPTIMIZE EFFICIENCY WITH ENHANCED INTERACTIVE AND AUTOMATED VOICE RESPONSE (IVR/AVRU) CALL HANDLING SERVICES

- Check and track order status
- Enable self-guided order entry
- Verify information
- Deliver pre-recorded announcements and updates
- Qualify leads
- Automate notifications – inbound and outbound call feature
- Take reservations
- Enable secure payment processing
- Automate balance inquiry responses
- Augment any live-answer solution
- Create audio tours for real estate and other markets

ADDITIONAL ADVANTAGES

- Flexible call recording and messaging
- Productive power, predictive and auto dialing

Make every contact count.

Improve your presence, extend your reach and boost the success of any contact program with Superior Contact. Visit us online at www.superiorcontact.net, or call

1.877.225.1223